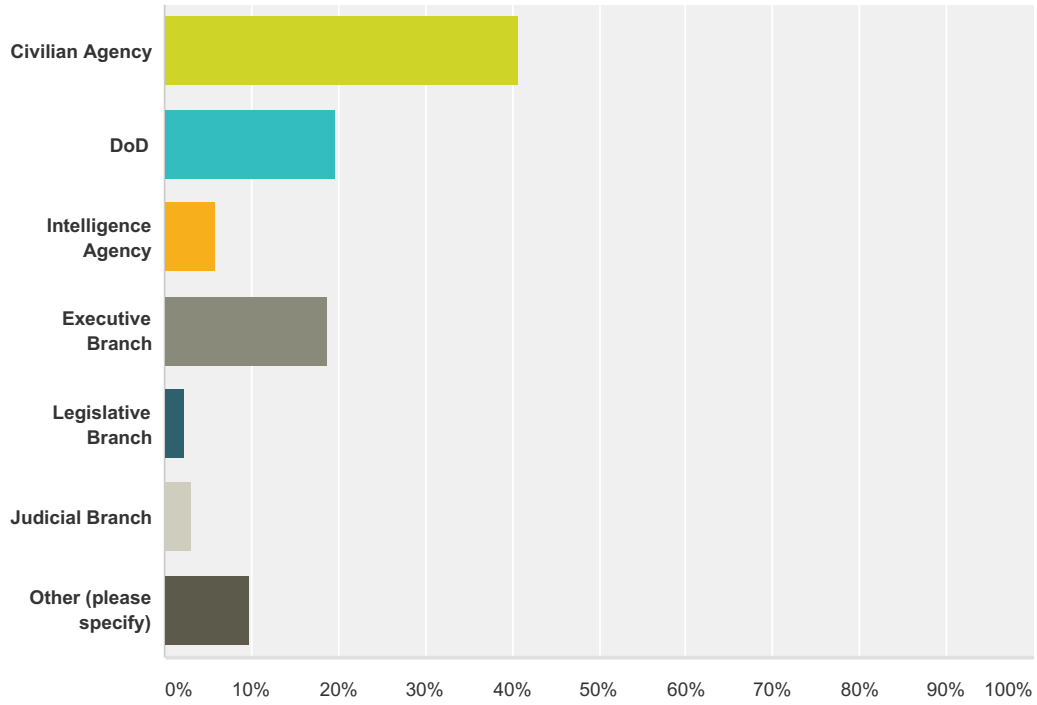


What do you think about OPM's response to the recent D.C.-area snowstorm?

### Q1 Who do you work for?

Answered: 923 Skipped: 4

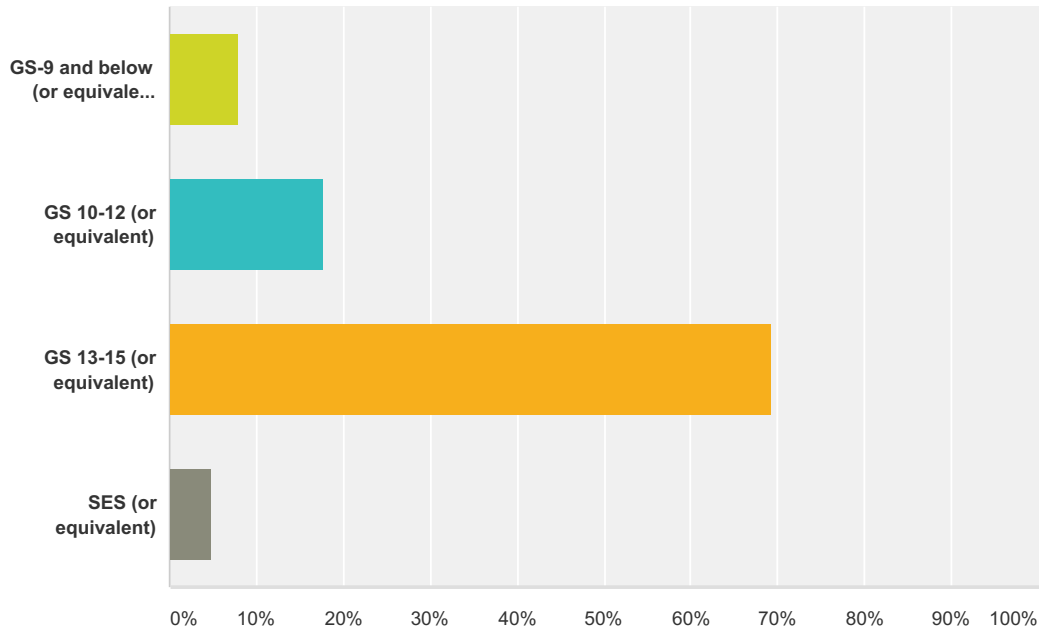


Answer Choices	Responses	Count
Civilian Agency	40.63%	375
DoD	19.61%	181
Intelligence Agency	5.74%	53
Executive Branch	18.74%	173
Legislative Branch	2.38%	22
Judicial Branch	3.03%	28
Other (please specify)	9.86%	91
<b>Total</b>		<b>923</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

## Q2 What is your grade level?

Answered: 920 Skipped: 7

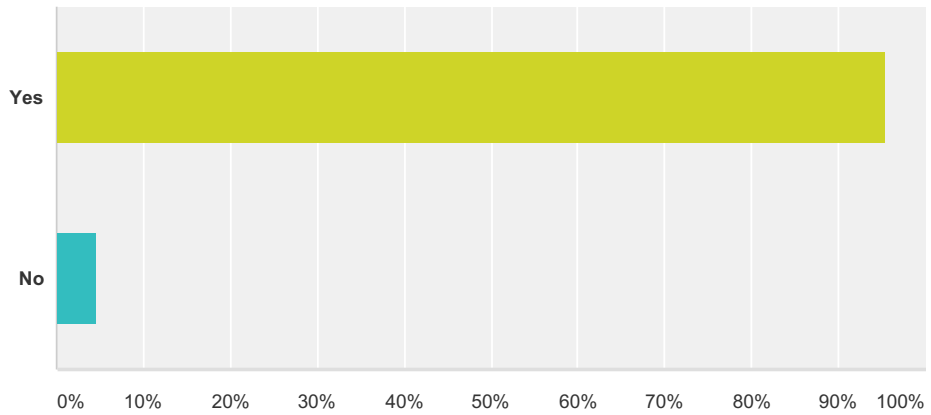


Answer Choices	Responses
GS-9 and below (or equivalent)	7.93% 73
GS 10-12 (or equivalent)	17.83% 164
GS 13-15 (or equivalent)	69.35% 638
SES (or equivalent)	4.89% 45
<b>Total</b>	<b>920</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

### Q3 Do you work in the D.C.-metro region?

Answered: 926 Skipped: 1

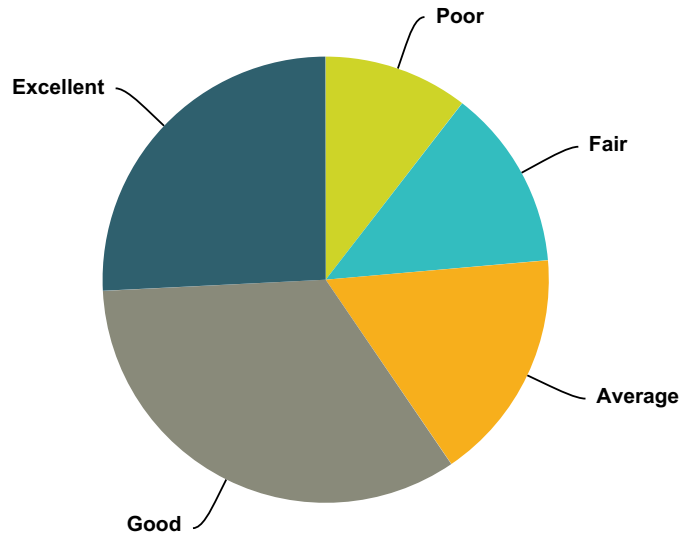


Answer Choices	Responses	
Yes	95.46%	884
No	4.54%	42
<b>Total</b>		<b>926</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

### Q4 How would you rate OPM's overall performance in getting out information about operating status changes for D.C.-area federal offices following the recent snowstorm?

Answered: 830 Skipped: 97

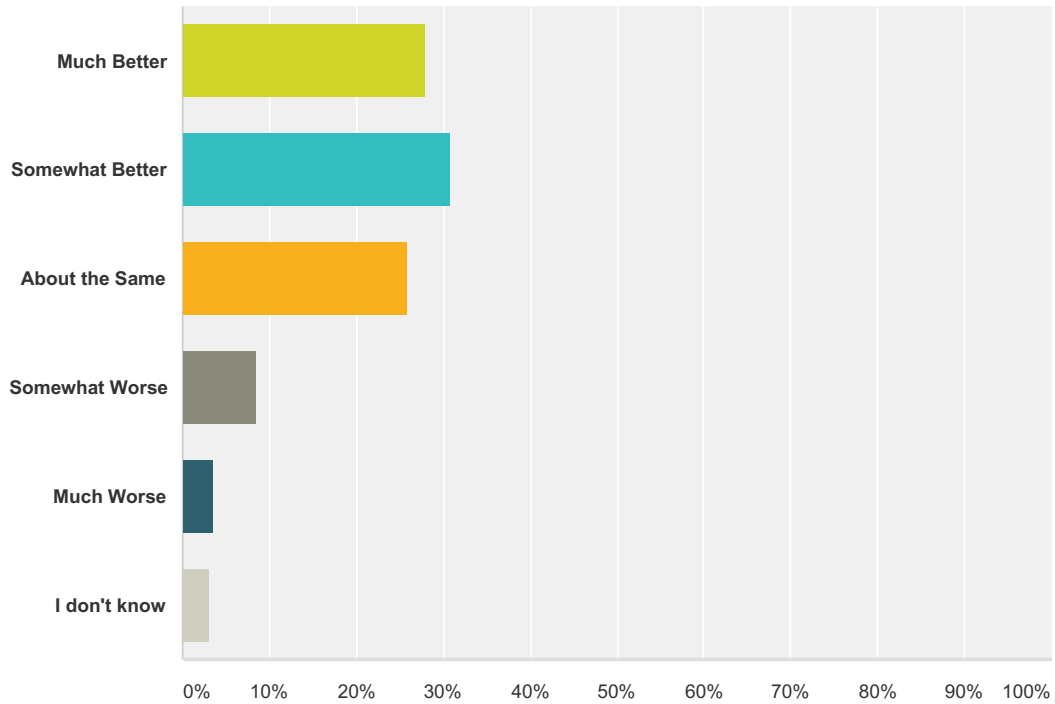


Answer Choices	Responses	
Poor	10.48%	87
Fair	13.13%	109
Average	16.87%	140
Good	33.73%	280
Excellent	25.78%	214
<b>Total</b>		<b>830</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

### Q5 How would you compare OPM's overall performance this year to previous years in getting out information about operating status changes?

Answered: 832 Skipped: 95

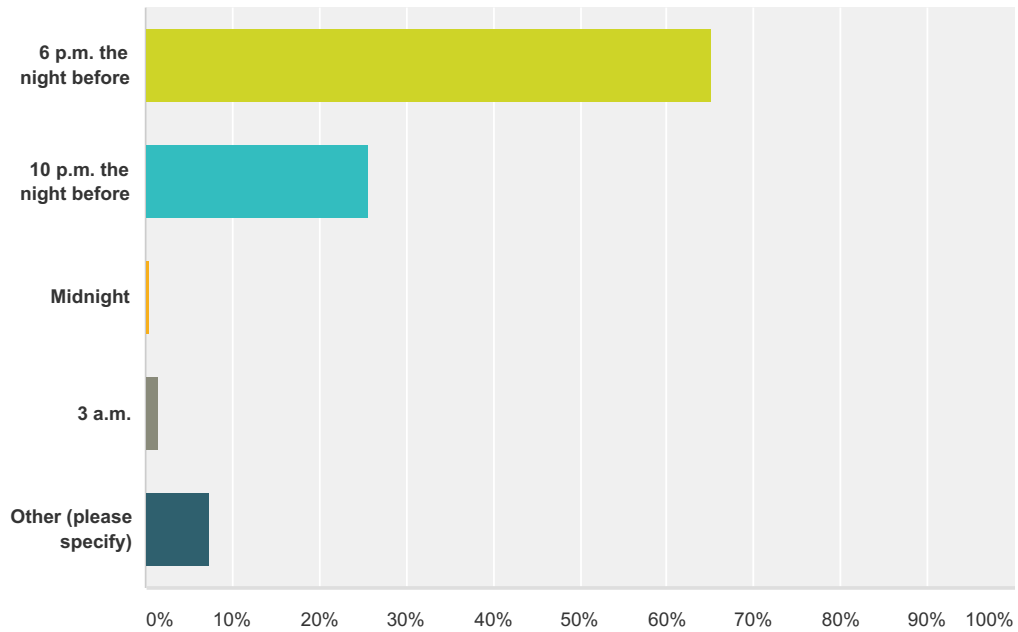


Answer Choices	Responses
Much Better	27.88% 232
Somewhat Better	30.89% 257
About the Same	25.96% 216
Somewhat Worse	8.53% 71
Much Worse	3.61% 30
I don't know	3.13% 26
<b>Total</b>	<b>832</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

### Q6 When would be the best time to receive information about a change in operating status for the morning commute?

Answered: 829 Skipped: 98

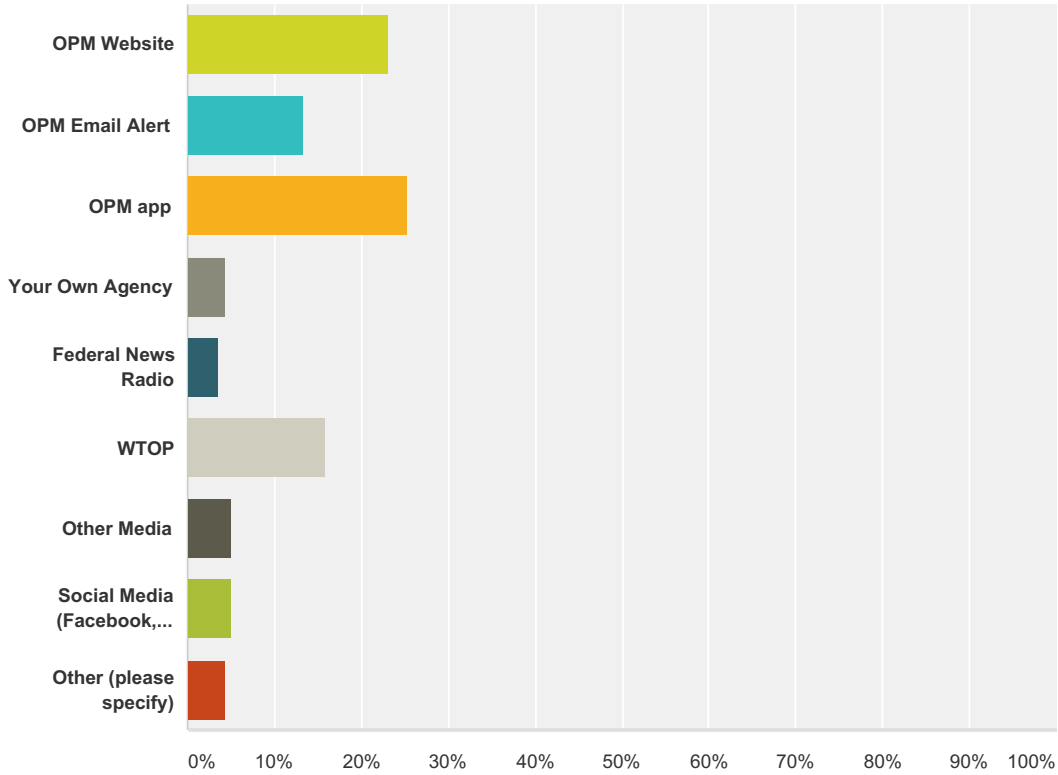


Answer Choices	Responses	
6 p.m. the night before	65.14%	540
10 p.m. the night before	25.69%	213
Midnight	0.48%	4
3 a.m.	1.45%	12
Other (please specify)	7.24%	60
<b>Total</b>		<b>829</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

**Q7 Where did you learn about changes to the federal government's operating status following the recent snowstorm in the Washington, D.C. area?**

Answered: 832 Skipped: 95

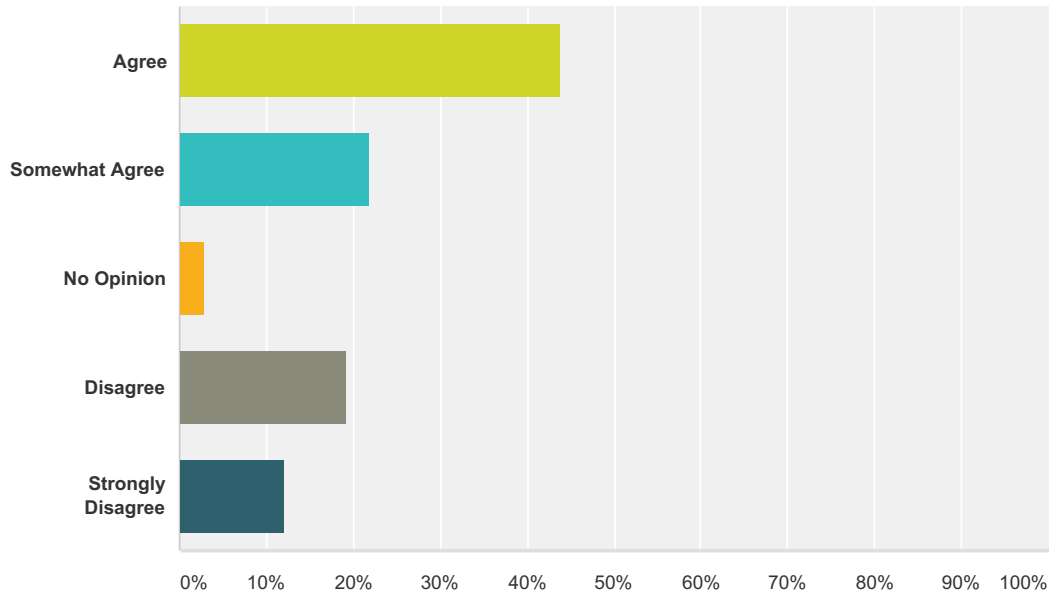


Answer Choices	Responses	
OPM Website	23.20%	193
OPM Email Alert	13.46%	112
OPM app	25.36%	211
Your Own Agency	4.33%	36
Federal News Radio	3.61%	30
WTOP	15.87%	132
Other Media	4.93%	41
Social Media (Facebook, Twitter, etc.)	4.93%	41
Other (please specify)	4.33%	36
<b>Total</b>		<b>832</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

**Q8 OPM's decision to open the government under a 3-hour delay on Jan. 27 and Jan. 28 was a good choice in order to ensure a safe morning commute.**

Answered: 829 Skipped: 98



Answer Choices	Responses	
Agree	43.91%	364
Somewhat Agree	21.83%	181
No Opinion	3.02%	25
Disagree	19.18%	159
Strongly Disagree	12.06%	100
<b>Total</b>		<b>829</b>



What do you think about OPM's response to the recent D.C.-area snowstorm?

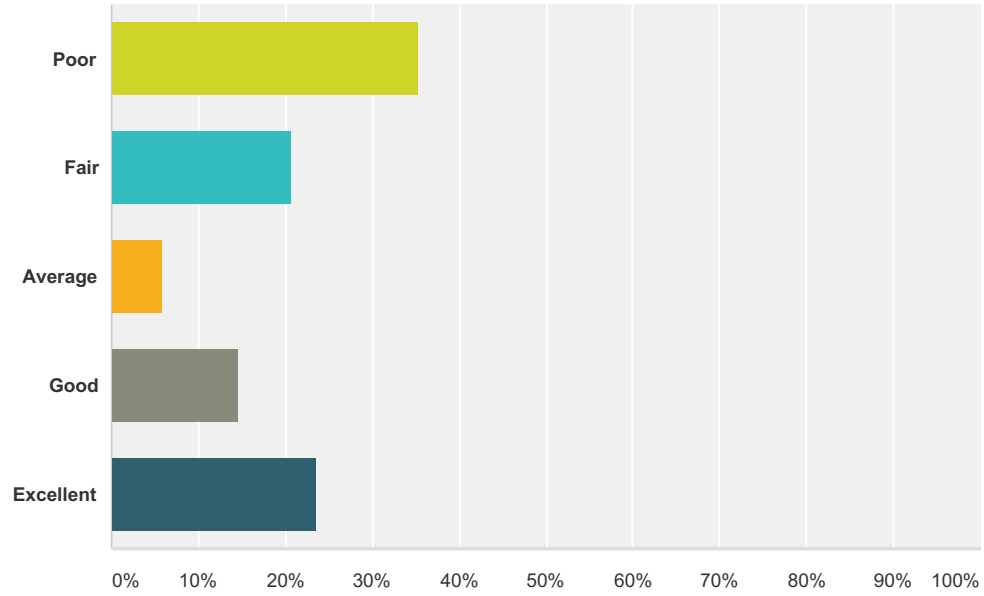
**Q9 How would you improve OPM's  
operating status notification process for  
D.C.-area federal offices?**

Answered: 440 Skipped: 487

What do you think about OPM's response to the recent D.C.-area snowstorm?

### Q10 How would you rate the operating status notification process for federal offices in your region?

Answered: 34 Skipped: 893



Answer Choices	Responses
Poor	35.29% 12
Fair	20.59% 7
Average	5.88% 2
Good	14.71% 5
Excellent	23.53% 8
<b>Total</b>	<b>34</b>

What do you think about OPM's response to the recent D.C.-area snowstorm?

**Q11 How would you improve the operating status notification process for federal offices in your region?**

Answered: 24 Skipped: 903